

# Electrical QA/QC Manual Sample Selected pages (not a complete plan)

- Quality Manual
- Reporting Forms
- Inspection Forms

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# [CompanyName]

## **Electrical**

## **Quality Manual**

## Operating Policies of the [CompanyName] Quality System

Version: 20141228

Version	Version notes
20141228	Initial issue
Approval Signature and Date: President/ Date	
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## 5. PROJECT-SPECIFIC QUALITY STANDARDS

APPLICABLE REGULATIONS, INDUSTRY, and COMPANY STANDARDS

#### 5.1. OVERVIEW

[CompanyName] personnel and subcontractors and suppliers are accountable for compliance to standards-based written specifications.

To achieve expectations reliably and consistently, specifications are clearly spelled out, not only for results but also for processes. Specifications apply to materials, work steps, qualified personnel and subcontractors and suppliers, safe work rules, and environmental work conditions.

Standards ensure that results are specified rather than left to discretionary practices.

#### 5.2. REGULATORY CODES

All [CompanyName] construction activities comply with the relevant regulations. The Quality Manager identifies regulatory requirements applicable to the jurisdictions served, including:

- Applicable Federal regulations
- Applicable State regulations
- Applicable building codes and local addenda to building codes
- Applicable Fire Code
- Applicable Fuel and Gas Code
- Applicable Mechanical Code
- Applicable Plumbing Code
- Additional regulations specified by the customer contract

The Quality Manager identifies regulatory requirements that apply to a specific project on the Project Quality Assurance/Quality Control Plan.

The Superintendent had jobsite access to relevant codes and government regulations.

#### 5.3. INDUSTRY QUALITY STANDARDS

All [CompanyName] construction activities comply with generally accepted good workmanship practices and industry standards.

The Quality Manager identifies supplemental requirements for industry standards that apply to a specific project on the Project Quality Assurance/Quality Control Plan when it is not otherwise specified by the contract, contract technical specifications, or approved drawings.

## **Regulatory Codes and Industry Standards**

Division	Description Reference Standard		Reference Standard Title
26	Splicing and general conductor installation	NFPA 70	National Electrical Code
26	Mounting height of wall-mounted outlet and switch boxes	ICC/ANSI A117.1	Accessible and Usable Buildings and Facilities
26	Install Control devices and protective devices	NFPA 70	National Electrical Code
26,27,28	Grounding and bonding requirements	NFPA 70	National Electrical Code
26	Workmanship	NFPA 70	National Electrical Code
26	Telecommunications grounding	TIA-569	Commercial Building Standard for Telecommunications Pathways and Spaces
26	Telecommunications pathways	TIA J-STD-607	Commercial Building Grounding (Earthing) and Bonding Requirements for Telecommunications
26	Warning Sign placement	NFPA 70E	Standard for Electrical Safety in the Workplace
26	Lightning Protection installation	NFPA 780	Standard for the Installation of Lightning Protection Systems
27	Grounding of systems	IEEE 142	Recommended Practice for Grounding of Industrial and Commercial Power Systems
27	System electrical installation	NFPA 70	National Electrical Code
27	Cables not installed in conduit or wireways	NFPA 70	National Electrical Code
27	Cable tray installation	NEMA VE 2	Cable Tray Installation Guidelines
27	Preparation of record drawings including documentation on cables and termination hardware	TIA/EIA-606	Administration Standard for the Telecommunications Infrastructure
27	Installation of telecommunications cabling and pathway systems	TIA-568-C.1	Commercial Building Telecommunications Cabling Standard
27	Termination of UTP cables	TIA-568-C.1	Commercial Building Telecommunications Cabling Standard
27	Telecommunication system labeling	TIA/EIA-606	Administration Standard for the Telecommunications Infrastructure
27	Installation of equipment support frames	TIA-569	Commercial Building Standard for Telecommunications Pathways and Spaces
27	Telecommunication system grounding and bonding	TIA J-STD-607	Commercial Building Grounding (Earthing) and Bonding Requirements for Telecommunications
27	Underground fiber optic cabling installation	TIA-590	Standard for Physical Location and Protection of Below Ground Fiber Optic Cable Plant
27	Installation of signal and control circuits	NFPA 70	National Electrical Code
28	Conduit installation	NFPA 70	National Electrical Code

28	Installation of fire alarm and signaling systems	NFPA 72	National Fire Alarm and Signaling Code
28	Location of manual fire alarm stations	NFPA 101	Life Safety Code
28	Modification of an existing fire alarm system	NFPA 241	Standard for Safeguarding Construction, Alteration, and Demolition Operations
28	Installation of control panel	UL 864	Standard for Control Units and Accessories for Fire Alarm Systems

#### 5.4. MATERIAL AND EQUIPMENT SPECIFICATIONS

The Quality Manager ensures that all types of materials and equipment that affect quality are identified and controlled.

The Quality Manager evaluates the expected use of materials and equipment and identifies types of materials and equipment that may affect project quality. For each item, the Quality Manager sets specifications for their intended use, including:

- Compliance to contract requirements
- Compliance to code and industry standards and listing requirements
- Structural integrity
- Performance
- Durability
- Appearance
- Product identification for traceability.

The Quality Manager identifies controlled material and equipment that apply to the project.

The Quality Manager ensures that purchase orders for listed materials and equipment include the relevant specifications as specified in section 6.7 Purchase Order Requirements.

Only approved materials are used in the construction process.

### 5.5. WORK PROCESS SPECIFICATIONS

The Quality Manager ensures that work processes are controlled to ensure that the specified requirements are met. When appropriate, the Quality Manager will specify project quality standards for work processes that may include:

- References to documented procedures such as manufacturer's installation instructions
- Procedures for carrying out process steps
- Methods to monitor and control processes and characteristics
- Acceptability criteria for workmanship
- Tools, techniques and methods to be used to achieve the specified requirements.

#### 5.6. CONTROLLED MATERIAL IDENTIFICATION AND TRACEABILITY

The Quality Manager determines types of project materials that require quality controls.

For each type of quality controlled material, the Quality Manager determines lot control traceability requirements, if any, and specifies the means of lot identification. Identification methods may include physical labels, tags, markings and/or attached certification documents.

When lot controlled materials are received, the Superintendent verifies that materials have the specified lot identifications.

The Superintendent maintains lot identification at all production phases from receipt, through production, installation, or assembly, to final completion. Acceptable methods for preserving lot identification include physically preserving observable lot identifications, recording the lot identification on a work task quality inspection form or other work record, or collecting the physical lot identifier as a record along with supplemented with location.

If lot controlled materials are without lot identification, the Superintendent deems the materials as nonconforming and segregates them and/or clearly marks them to prevent inadvertent use. The Superintendent treats the material according to the company policy for nonconformances. Only the Quality Manager can re-identify or re-certify the materials.

#### 5.7. MEASURING DEVICE CONTROL AND CALIBRATION

The Quality Manager evaluates the project requirements and determines if there are measuring devices that require controls to assure quality results.

For each type of device the Quality Manager identifies:

- Restrictions for selection
- Limitations on use.
- Calibration requirements including the frequency of calibration. All calibrations must be traceable to national measurement standards.

When a measurement device is found not to conform to operating tolerances, the Quality Manager validates the accuracy of previous measurements.

#### 5.8. [COMPANYNAME] QUALITY STANDARDS

[CompanyName] quality standards supplement contract requirements when they are necessary to ensure quality.

The Quality Manager identifies supplemental requirements for [CompanyName] Quality standards that apply to a specific project on the Project Quality Assurance/Quality Control Plan.

When [CompanyName] quality standards differ from industry standards or product manufacturer instructions, the Quality Manager justifies that the standard reliably achieves quality results and then documents the justification.

All [CompanyName] construction activities conform to the company quality standards.

#### **5.9. APPLICATION OF MULTIPLE SOURCES OF SPECIFICATIONS**

Should multiple sources of specifications apply to a work task, the higher level of specification applies. When there are equal levels of specifications that conflict, the specifications are applied in this order:

- Submittals approved by the customer
- Contract technical specifications
- Contract drawings
- Government regulations that exceed requirements of items below
- [CompanyName] quality specifications, including subcontract specifications
- [CompanyName] Quality Manual

- Product installation instructions
- Industry standards
- Generally accepted practices

Should multiple sources of conflicting specifications apply to a project, the Quality Manager defines the standards that apply to the specific project on the Project Quality Assurance/Quality Control Plan.

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## 7. PROCESS CONTROLS

HOW WORK IS CARRIED OUT

#### 7.1. OVERVIEW

The construction process plan defines how project work is to be done and approved for the overall project. The construction process plan is communicated to all key personnel, subcontractors and suppliers in a startup meeting. As the project proceeds, work task plans provide additional details of how each individual work task is carried out. Work tasks planning meetings are used to communicate expectations of the work task plan to key personnel responsible for carrying out the work task.

#### 7.2. PROJECT STARTUP AND QUALITY CONTROL COORDINATION MEETING

Prior to the commencement of work, the Project Manager holds a meeting to discuss and coordinate how project work will be performed and controlled. Key personnel from [CompanyName], subcontractors and suppliers meet to review expectations for project quality results as well as quality assurance and quality control policies and procedures including:

- Key requirements of the project
- The Project Quality Assurance/Quality Control Plan
- Required quality inspections and tests
- The project submittal schedule
- Quality policies and heightened awareness of critical quality requirements
- Project organization chart and job responsibilities
- Methods of communication and contact information
- Location of project documents and records

#### 7.3. PREPARATORY PROJECT QUALITY ASSURANCE/QUALITY CONTROL PLAN PLANNING

#### 7.3.1. WORK TASK REQUIREMENTS REVIEW

In preparation for the start of an upcoming work task, the Superintendent reviews an integrated and coordinated set of documents that collectively define quality requirements for the work task including:

- Objectives and acceptance criteria of the work task
- Quality standards that apply to the work task
- Work instructions, process steps, and product installation instructions that apply to the work task
- Shop drawings
- Submittals
- Tools and equipment necessary to perform the work
- License, certification, or other qualification requirements of personnel assigned to work
- Required records of the process and resulting product
- The subcontractor contracted to perform the work, if applicable
- Customer contract requirements
- Required quality inspections and tests
- Method for clearly marking nonconformances to prevent inadvertent use
- Location of quality system records and documents
- Personnel training

#### **7.3.2. PREPARATORY SITE INSPECTION**

The Superintendent also performs a quality inspection of the work area and:

- Assesses completion of required prior work
- Verifies field measurements
- Assures availability and receiving quality inspection status of required materials
- Identifies any nonconformances to the requirements for the work task to begin
- Identifies potential problems

#### 7.3.3. WORK TASK PREPARATORY QUALITY PLANNING MEETINGS

Prior to the start of a work task, the Superintendent conducts a meeting with key company, subcontractor personnel responsible for carrying out, supervising, or inspecting the work, and interested customer representatives.

During the meeting, the Superintendent communicates the work task quality requirements and reinforces heightened awareness for critical requirements. Topics for a work task quality plan meeting include:

- Conflicts that need resolution
- Required quality documents and a verification of availability to personnel carrying out, supervising, or inspecting the work task
- Record keeping requirements and the availability of necessary forms
- Review methods and sequences of installation
- Special details and conditions
- Standards of workmanship
- Heightened awareness of critical quality requirements
- Quality risks
- Work tasks quality inspection form

#### 7.4. WEEKLY QUALITY PLANNING AND COORDINATION MEETINGS

The Superintendent conducts a meeting with key company, subcontractor and supplier personnel responsible for carrying out, supervising, or inspecting the work, and interested customer representatives.

The meeting is held on a nominal weekly schedule. During the meeting, the Superintendent facilitates coordination among the participants, communication among the participants, and reinforces heightened awareness for critical requirements.

The Superintendent maintains a record of the meeting event on the Daily Quality Control Report.

#### 7.5. PROCESS CONTROL STANDARDS

#### 7.5.1. JOB-READY START WORK STANDARDS

Work on a work task starts only when conditions do not adversely impact quality, comply with government regulations, contract technical specifications, industry standards, or product installation instructions.

The Quality Manager identifies supplemental start-work requirements that apply to a specific project when they are necessary to assure quality results.

#### 7.5.2. WORK IN PROCESS STANDARDS

Work is conducted only when conditions do not adversely impact quality; comply with government regulations, contract technical specifications, industry standards, or product installation instructions.

The Quality Manager identifies supplemental work in process requirements that apply to a specific project when they are necessary to assure quality results.

#### 7.5.3. PROTECTION OF COMPLETED WORK STANDARDS

[CompanyName] will preserve and protect work in process, completed work, component parts, materials, and when applicable, delivery to the destination so as to maintain so that compliance with project requirements and standards. This includes handling, storage, protection from natural elements, and reducing risks of damage.

Completed work is protected from damage as specified by government regulations, contract technical specifications, industry standards, or product installation instructions.

The Quality Manager identifies supplemental protection requirements that apply to a specific project when they are necessary to assure quality results.

#### 7.5.4. MATERIAL STORAGE

The Superintendent ensures all materials will be delivered, stored and handled in a manner that protects them from damage, moisture, dirt and intrusion of foreign materials.

Delivery of materials will be planned according to the work progress to minimize storage on site, where there are higher possibilities of damages and deterioration of materials.

Stored materials will be segregated to prevent cross contamination and limit losses should a delivery be rejected.

The Superintendent surveys stored materials during daily jobsite reviews and identifies any material that have incurred damage or otherwise become defective and therefore unfit for use.

#### 7.5.5. CONTROLLED USE OF MATERIALS

The Project Manager ensures that contracts and purchase orders are awarded only to outside organizations qualified to perform the work task and/or supply materials as required for the specific project.

Only approved materials are used in the construction process. Only approved materials are specified in purchase and/or subcontracts.

Materials that are defective, deteriorated, damaged, or not approved are not used. The Superintendent clearly marks such materials for non-use or otherwise holds them aside.

When customer-supplied materials are lost, damaged, or otherwise found unsuitable for use, the Superintendent reports such findings to the customer.

When subcontractor–supplied materials are damaged or otherwise found unsuitable for use, the Superintendent reports such findings to the subcontractor.

The Superintendent ensures that construction uses only materials specified in the contract technical specifications, contract drawings, and approved submittals. Substitutions are made only by agreement of the customer and documented by a change order (see section 2.1.3.6).

#### 7.5.6. CONTROLLED PRODUCT USE AND INSTALLATION

[CompanyName] construction activities conform to manufacturers' product use and installation instructions that apply to the construction process.

When installing a product, the Superintendent has access to all applicable product installation instructions.

#### 7.6. DAILY QUALITY CONTROL REPORT

The Superintendent records a summary of daily work activities. The report will include:

- Schedule Activities Completed
- General description of work activities in progress.
- Problems encountered, actions taken, problems, and delays
- Meetings held, participants, and decisions made
- Subcontractor and Supplier and Company Crews on site
- Visitors and purpose
- General Remarks
- Improvement Ideas
- Weather conditions

#### 7.7. MONTHLY QUALITY CONTROL REPORT

When a monthly quality control report is required by the Project Quality Plan, the Superintendent records a monthly status report. The report includes:

- A summary of work completed and work in progress
- Outstanding issues
- Issues resolved during the reporting period
- Outstanding potential change orders
- Project status with current project costs and estimated completion date
- A cost analysis summarizing actual costs to date and estimated future costs
- Project pictures as appropriate

## 14. Forms

[CompanyName] Controlled Materials Form	. 55
[CompanyName] Material Inspection and Receiving Report	. 56
[CompanyName] Daily Production Report	. 57
[CompanyName] Work Task Inspection Form	. 58
[CompanyName] Nonconformance Report	. 59

selectrades

[CompanyName] Material Inspection and Receiving Report									
Contract ID	Contrac	t Name	Purchase Order No.						
[ProjectNumber]	[Project	:Name]							
Item No.	Stock/Part No.		Description	Quantity Received	Condition	Marking	Accept	Conditional Use	Reject
					<b>N</b>				
				X					
				$\mathbf{O}^{\bullet}$					
			Receiv	ing Quality Co	ontrol				
ACCEPTANCE Listed items have been accepted by me or under my supervision Conform to contract specifications EXCEPT as noted herein or on supporting documents. Received in apparent good condition EXCEPT as noted Signature of authorized person and date: EXCEPTIONS:									

# LIST OF INCLUDED INSPECTION FORMS

### COMMUNICATIONS

- Cable Trays for
   Communications Systems
- Structured Cabling
- Communications Equipment
   Room Fittings
- Communications Backbone
   Cabling
- Audio-Video Communications

## ELECTRONIC SAFETY AND SECURITY

- Commissioning of Electronic Safety and Security
- Conductors and Cables for Electronic Safety and Security
- Electronic Access Control and Intrusion Detection
- Electronic Surveillance
- Fire Detection and Alarm
- Mass Notification Systems
- Pathways for Electronic Safety and Security

## ELECTRICAL

- Conduit for Electrical Systems
- Electrical and Cathodic Protection
- Enclosed Bus Assemblies
- Exterior Lighting
- Grounding and Bonding for Electrical Systems
  - Identification for Electrical Systems
- Interior Lighting
- Low-Voltage Circuit Protective
   Devices
- Low-Voltage Controllers
- Low-Voltage Electrical Power Conductors and Cables (<600V)
- Low-Voltage Electrical Service
   Entrance
- Low-Voltage Switchgear
- Low-Voltage Transformers
- Raceway and Boxes for Electrical Systems
- Switchboards and Panelboards

Communications - Cable Tray	ys for Comr	nunications Syste	ems 27.05.36
Project: Phase:	Contract#:	Subcontractor:	Crew:
Compliance Verification	FTQ 2TQ Heigh	htened Awareness Checkpoints	<u> </u>
<ul> <li>Compliance with initial job- ready requirements</li> </ul>	free o	Trays mounted securely to a f sway / rotation Trays run level and plumb	structural members and
$\square$ Compliance with material inspection and tests		um clearances observed	
Compliance with work in process first article inspection requirements		Cable Trays grounded and t	
<ul> <li>Compliance with work in process inspection requirements</li> <li>Compliance with Task completion inspection requirements</li> <li>Compliance with inspection and test plan</li> <li>Compliance with safety policies and procedures</li> <li>Reported Nonconformances and incomplete items:</li> </ul>	Cable expar	s secured within Tray system Tray expansion joints install asion joints are traversed ops installed at penetrations alls// smoke partitions// or flo and sharp edges removed outs// conduit connectors// etc sive loads on Cable Trays Tray routing and support loo rd Drawings	ed where building through fire partitions// ors c. do not impose
	and Completion	Sign-off	
Field Mgmt <u>91.45.01</u> Quality 5 4 3 2 1 <sup>Notes:</sup>			
On-Time 5 4 3 2 1 Notes:			
Safety 5 4 3 2 1 Notes:			
	Signadi		
Sign and date*: Cell # / ID #::	Signed: ations except for non-conformanc	Date: es a n d incomplete items reported above.	
Quality Score     5 = 100% NO problems     4 = 1 minor problems       On-Time Score     5 = On Time     4 = Late       Safety Score     5 = 100% NO problems     4 = 1 minor problem	3 = Hotspot  or  2-3  m 3 = Late  by  1  day 3 = Hotspot  or  2-3  m	2 = Late by 2 days	<i>I</i> = <i>Excessive problems</i> <i>I</i> = <i>Late more than 2 days</i> <i>I</i> = <i>Injury</i> Copyright 2012 First Time Quality

### Electrical - Conduit for Electrical Systems 26.05.33.13

Project:	Phase:		Contra	act#:		Subcontractor:		Crew:
Compliance Verification			<u>FTQ</u>	2TQ	Heightened	Awareness Checkpoints		
Compliance with initia	aliah				Cuts for Cor	nduits in structural mem	bers ap	proved by
<ul> <li>Compliance with initia ready requirements</li> </ul>	ai joo-				ENGINEER			
□ Compliance with mat	orial increativ	an and tasts				stalled at penetrations the stalled at penetrations the state of the s		fire partitions//
	-				Penetrations	s through floor// exterior		nd roof sealed
Compliance with wor article inspection rec		irst			and made w	vatertignt ng// insulation// ties// etc	romo	und from
and inspection rec	ullements				Conduits		. 16110	
Compliance with wor inspection requirement					Conduits se	cured to prevent moven	nent an	d chafe
Inspection requireme	:115				Remaining s	snake lines labeled at bo	oth end	S
Compliance with Tas requirements	k completion	inspection			Conduit ben used and ar	nds do not exceed minim	num for	size of Conduit
						uits bonded and ground	ed	
Compliance with insp	ection and te	st plan			Conduits are	e mechanically continuo	us	
Compliance with safe	ty policies ar	nd procedures			Flexible con	nections to equipment s	subject	to vibrations
Reported Nonconforman	ces and incor	nplete items:	~		S. S. C.	S		
		FTQ Scores a	nd C	omp	letion Sign	-off		
Field Mgmt <u>91.45.01</u> Quality 5 4 3 2	<b>1</b> Notes:	Sel						
On-Time 5 4 3 2	1 Notes:							
Safety 5 4 3 2	Notes:							
Sign and date*: Cell # / ID #::			Signe	ط۰		Date:		
Task has been has been verified complete	and in compliance with c	contract drawings and specification	- 0		-conformances a n d			
Quality Score 5 - 100%	6 NO problems	4 = 1 minor problems	3	= Hoten	ot or 2-3 minor	2 = 6+ or major problems	$I = F_1$	acessive problems
<u>On-Time Score</u> $5 = On Ti$		4 = 1 minor problems 4 = Late 4 = 1 minor problem	3	$= Late^{t}$		2 = 1  for major problem 2 = Late by 2 days 2 = 4 + or major problem		te more than 2 days

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Electroni	c Safety and	-		missioni 28.08.00	ng of Electro	nic Safety and	
Project:	Phase:		Contract#:		Subcontractor:	Crew:	
Compliance Verification         Compliance with initial job-ready requirements         Compliance with material inspection and tests         Compliance with work in process first article inspection requirements         Compliance with work in process inspection requirements         Compliance with work in process inspection requirements         Compliance with Task completion inspection requirements         Compliance with Task completion inspection requirements         Compliance with inspection and test plan         Compliance with safety policies and procedures         Reported Nonconformances and incomplete items:			FT0       2T0       Heightened Awareness Checkpoints <ul> <li>All components installed and ready for functional testing</li> <li>Start-up sequence verified with ENGINEER</li> <li>System Operations free of electromagnetic and radio frequency interference</li> <li>CCTV system operational over entire expected light range</li> <li>Sensor output verified under all operational scenarios</li> <li>Alarm reporting locations verified with OWNER prior to programming and connection</li> <li>System cross connection (fire// elevator// door / window// lighting// electrical// water// sewer// etc.) signals functional</li> <li>Hardware and Software compatible across the System</li> <li>Security Access Settings enabled</li> <li>Password and Access Codes documented and provided to the OWNER</li> <li>WNER</li> </ul>				
Field Mgmt91.4         Quality       5       4         On-Time       5       4         Safety       5       4         Sign and date*: Cell # / ID       Task has been has been verified co	3 2 1 Notes: 3 2 1 Notes: 3 2 1 Notes: 3 2 1 Notes:	FTQ Scores a			Date:		
On-Time Score 5	= 100% NO problems = On Time = 100% NO problems	4 = 1 minor problems 4 = Late 4 = 1 minor problem	3 = Late	oot or 2-3 minor by 1 day oot or 2-3 minor	2 = 6+ or major problems 2 = Late by 2 days 2 = 4+ or major problem	<i>I</i> = <i>Excessive problems</i> <i>I</i> = <i>Late more than 2 days</i> <i>I</i> = <i>Injury</i> Copyright 2012 First Time Quality	



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