

# PROJECT-SPECIFIC CONSTRUCTION QUALITY PLAN TABLE OF CONTENTS

A. [CompanyName] Quality Policy	3
B. Key Elements of the Pipeline Construction Quality Plan	4
C. Project Quality Coordination and Communication	7
D. Project QC Personnel	11
Project QC Job Position Assignments	11
Duties, Responsibilities, and Authority of QC Personnel	
Quality Responsibilities	
Project QC Organization Chart	14
E. Personnel Qualifications	15
Personnel Certification Requirements	16
Training	16
F. Qualification of Third Party Inspection/Testing Companies and Subcontractors and Suppli	
Qualification of Testing Laboratories	18
G. Pipeline Construction Project Quality Specifications	
Compliance with Industry Construction Standards	21
H. Pipeline Construction Inspection and Test Plan	22
Inspection and Testing Construction Standards	23
Control of Inspection, Measuring, and Test Equipment	23
I. Construction Work Task Quality Inspections	25
Work Tasks Series of Inspections	25
Daily Quality Control Report	25
J. Quality Control of Corrections, Repairs, and Nonconformances	29
K. Project Completion Inspections	31
L. Quality Assurance Surveillance	33
M. Control of Quality Records and Documents	35
N. Servicing and Warranty	36

# B. KEY ELEMENTS OF THE PIPELINE CONSTRUCTION QUALITY PLAN

Key elements of the [CompanyName] Quality Assurance/Quality Control Plan include:

**Quality Management and Responsibilities.** [CompanyName] fully integrates its quality management system into the organizational structure and performance management systems for each project. We:

- Maintain a documented quality system consisting of a quality manual with policies and procedures.
- Tightly control exceptions to the quality system so company standards are applied uniformly to every project
- Systematically maintains quality system documents and records.

**Quality Control Personnel.** [CompanyName] fully integrates its quality management system into the organizational structure and performance management systems for each project. We:

- Appoint a Quality Manager, Superintendent, and Project Manager to each project, each with well-defined quality responsibilities and the authority to carry them out.
- Have well-defined quality responsibilities for every employee with specific quality responsibilities for key job positions.
- Plan project quality records and documentation that will be maintained.
- Tightly control exceptions to the quality system so company standards are applied uniformly to every project
- Enforce policies that monitor work conditions before and during work so that quality results are assured.

**Project Quality Coordination and Communication.** [CompanyName] tightly controls the construction process to ensure quality results. We:

- Plan quality communications through meetings, reporting requirements, and points of contact.
- Have a project startup meeting to communicate project goals and expectations.
- Conduct preparatory meetings in advance of each scheduled work task to communicate requirement details and coordinate work activities.

**Quality Assurance Surveillance.** [CompanyName] audits the quality system to assure it is operating effectively. We:

- Audit the operation of the quality system on each project for conformance to the Project Quality Assurance/Quality Control Plan and the [CompanyName] Quality System requirements.
- Conduct annual company-wide audits to evaluate effectiveness of the [CompanyName] Quality System and improve its operation.

**Employee Qualifications.** [CompanyName] ensures that only knowledgeable, capable employees carry out the planning, execution, and control of our projects. We:

- Identify employee qualification requirements, including licensing requirements, training qualifications, responsibilities, and authority for each job position.
- Train field employees on quality standards and procedures for their job position.
- Validate employee capabilities before they are assigned to carry out quality job responsibilities.

### **COMPLIANCE WITH INDUSTRY CONSTRUCTION STANDARDS**

Codes that may apply to this project include those listed below.

Division	Description	Reference Standard No.	Reference Standard Title
22	Class A or B gas fitter certificate	NACE SP 0169 CSA Z245.20M	External Coating System Characteristics Relative to Environmental Conditions
22	Class A or B gas fitter certificate	CAN/CSA-Z662	Pipe Hangers and Supports - Materials, Design and Manufacture, Selection Application, and Installation
22	The Canadian Welding Association	G40.20-13/G40.21- 13	Beveling, alignment, heat treatment, and inspection of weld
33	B1800-06	CAN/CSA-A3000-08	Plastic Nonpressure Pipe Compendium
33	Industry Training Authority (ITA) Canada	CSA B45.2	Plumbing Fixtures
33	Gas piping installation	NFPA 54	National Fuel Gas Code
33	Welding of Pipelines	API 1104	Welding of Pipelines and Related Facilities Pipeline Segment
	So	SC, S	<b>&gt;</b>

# I. CONSTRUCTION WORK TASK QUALITY INSPECTIONS

[CompanyName] identifies a list of work tasks, phases of production, which will be quality controlled.

#### **WORK TASKS SERIES OF INSPECTIONS**

Each work Task is subject to a series of inspections; before, during, and after the work is complete. Each inspection verifies compliance with full scope of the relevant specifications; not limited to checkpoints for heightened awareness.

- The initial task-ready inspection occurs when crews are ready to start work and ensures that work begins only when it does not adversely impact quality results.
- Incoming material inspections verify that materials are as specified and meet all requirements necessary to assure quality results.
- Work-in-process inspections continuously verify that work conforms to project specifications and workmanship expectations. Work continues only when it does not adversely impact quality results
- At completion of the Task an inspection verifies that work, materials, and tests have been completed in accordance with project quality requirements. When appropriate, functional tests are performed.

Inspection results are recoded and maintained as part of the project files.

#### **SPECIAL PROCESS INSPECTIONS**

The Quality Manager identifies special processes where the results cannot be verified by subsequent inspection or testing and determines if continuous work in process inspections are required. For these special processes, a qualified inspector continuously inspects the work process.

#### **MATERIAL QUALITY INSPECTION AND TESTS**

Material quality inspections and tests ensure that purchased materials meet purchase contract quantity and quality requirements.

## DAILY QUALITY CONTROL REPORT

The Superintendent records a summary of daily work activities. The report will include:

- Schedule Activities Completed
- General description of work activities in progress.
- Problems encountered, actions taken, problems, and delays
- · Meetings held, participants, and decisions made
- Subcontractor and Supplier and Company Crews on site
- Visitors and purpose
- General Remarks
- Improvement Ideas
- Weather conditions

# J. QUALITY CONTROL OF CORRECTIONS, REPAIRS, AND NONCONFORMANCES

Should a problem occur in the quality of work, we systematically contain the issue and quickly make corrections. Our first action is to clearly mark the item by tape, tag, or other easily observable signal to prevent inadvertent cover-up.

Then we expedite a corrective action that brings the workmanship or material issue into conformance by repair, replacement, or rework. Previously completed work is reinspected for similar nonconformances. In the event that we cannot correct the item to meet contract specifications, the customer will be notified and customer approval of corrective actions is required before proceeding.

Fixing problems found is not sufficient. [CompanyName] systematically prevents recurrences to improve quality. First enhanced controls and management monitoring are put into place to assure work proceeds without incident. Then using a structured problem solving process, [CompanyName] identifies root causes and initiates solutions. Solutions may involve a combination of enhanced process controls, training, upgrading of personnel qualifications, improved processes, and/or the use of higher-grade materials. Follow-up ensures that a problem is completely resolved. If problems remain, the process is repeated.

Nonconformances and their resolution are recorded on a Nonconformance Report form. A Nonconformance Report form exhibit is included in this subsection.

[CompanyName] Nonconformance Report							
Version 20141006							
Nonconformance Report Control ID	Project ID	Project Name					
Controlle							
[ProjectNumber]		[ProjectName]					
Preparer Signatu	re/ Submit Date	Quality Manager Signature / Disposition Date					
Description of the requirement or specification							
Description of the nonconformance, location, affected area, and marking							
Disposition	Replace Repair Rework Use As-is  Approval of disposition required by customer representative? Yes No						
Corrective Actions	Customer approval signature /date:  Corrective actions completed Name/Date: Customer acceptance of corrective actions required? Yes No Name/Date:						
Preventive Actions	☐Preventive actions completed Name	r/Date:					

### LIST OF INCLUDED INSPECTION FORMS FOR OIL AND GAS

#### **From CSI Divisions**

- HVAC
- Metals
- Plumbing

#### Forms:

- Air Outlets and Inlets
- Air Terminal Units
- Breechings/ Chimneys/ and Stacks
- Central Cooling Equipment
- Commissioning of HVAC
- Cooling Towers
- Facility Fuel-Oil Piping
- Facility Fuel-Storage
- Facility Natural-Gas Piping
- Furnaces
- Heating Boilers
- HVAC Air Cleaning Devices
- HVAC Ducts and Casings
- HVAC Fans
- HVAC Insulation
- HVAC Piping and Pumps
- HVAC Water Treatment
- Indoor Central-Station Air-Handling Units

- Instrumental and Control for HVAC
- Refrigerant Piping
- Testing/ Adjusting/ and Balancing for HVAC
- Metal Decking
- Metal Railings
- Metal Stairs
- Structural Steel Framing
- Plumbing Insulation
- Electric Domestic Water Heaters
- Facility Potable-Water Storage Tanks
- Facility Sanitary Sewerage
- Facility Storm Drainage
- Facility Water Distribution
- Fuel-Fired Domestic Water Heaters
- Plumbing Fixtures

Plumbing - Plumbing Insulation 22.07.00							
Project: Phase:	Contract#:	Subcontractor:	Crew:				
Compliance Verification	FTQ 2TQ	Heightened Awareness Checkpoints					
<ul> <li>□ Compliance with initial jobready requirements</li> <li>□ Compliance with material inspection and tests</li> <li>□ Compliance with work in process first article inspection requirements</li> <li>□ Compliance with work in process inspection requirements</li> <li>□ Compliance with Task completion inspection requirements</li> <li>□ Compliance with inspection and test plan</li> <li>□ Compliance with safety policies and procedures</li> <li>Reported Nonconformances and incomplete items:</li> </ul>		Plumbing and equipment tested and operational before applying Insulation Area to be insulated is free of rust// scale// dirt// and moisture Adhesive/Anchors/Staples/Wrapping utilized is compatible with Insulation type Insulation through penetrations maintains fire rating of structure Insulation protected from chafe at all supports and contact points Insulation protected from weathering and moisture intrusion Operation of valves and actuators not hindered by insulation Insulation joints sealed Cladding applied in high abuse/traffic areas Openings/Holes caused by testing closed/repaired					
	nd Comp	letion Sign-off					
Field Mgmt91.45.01  Quality 5 4 3 2 1 Notes:  On-Time 5 4 3 2 1 Notes:							
Safety 5 4 3 2 1 Notes:							
Sign and date*: Cell # / ID #::  Task has been has been verified complete and in compliance with contract drawings and specification.	_Signed: ons except for non	Date:					
Quality Score         5 = 100% NO problems         4 = 1 minor problems           On-Time Score         5 = On Time         4 = Late           Safety Score         5 = 100% NO problems         4 = 1 minor problem	$3 = Late^{\hat{i}}$	ot or 2-3 minor 2 = 6+ or major problems y 1 day 2 = Late by 2 days ot or 2-3 minor 2 = 4+ or major problem	I = Excessive problems I = Late more than 2 days I = Injury Copyright 2012 First Time Quality				



For More Information:

**Contact: FirstTimeQuality** 

410-451-8006

www.FirstTimeQuality.com

EdC@FirstTimeQuality.com