

## PROJECT-SPECIFIC CONSTRUCTION QUALITY PLAN TABLE OF CONTENTS

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# B. KEY ELEMENTS OF THE ROAD CONSTRUCTION QUALITY PLAN

Key elements of the [CompanyName] Quality Assurance/Quality Control Plan include:

**Quality Management and Responsibilities.** [CompanyName] fully integrates its quality management system into the organizational structure and performance management systems for each project. We:

- Maintain a documented quality system consisting of a quality manual with policies and procedures.
- Tightly control exceptions to the quality system so company standards are applied uniformly to every project
- Systematically maintains quality system documents and records.

**Quality Control Personnel.** [CompanyName] fully integrates its quality management system into the organizational structure and performance management systems for each project. We:

- Appoint a Quality Manager, Superintendent, and Project Manager to each project, each with well-defined quality responsibilities and the authority to carry them out.
- Have well-defined quality responsibilities for every employee with specific quality responsibilities for key job positions.
- Plan project quality records and documentation that will be maintained.
- Tightly control exceptions to the quality system so company standards are applied uniformly to every project
- Enforce policies that monitor work conditions before and during work so that quality results are assured.

**Project Quality Coordination and Communication.** [CompanyName] tightly controls the construction process to ensure quality results. We:

- Plan quality communications through meetings, reporting requirements, and points of contact.
- Have a project startup meeting to communicate project goals and expectations.
- Conduct preparatory meetings in advance of each scheduled work task to communicate requirement details and coordinate work activities.

**Quality Assurance Surveillance.** [CompanyName] audits the quality system to assure it is operating effectively. We:

### **COMPLIANCE WITH INDUSTRY CONSTRUCTION STANDARDS**

Codes that may apply to this project include those listed below.

Regulatory Codes and Industry Standards							
Division	Description	Reference Standard No.	Reference Standard Title				
31	Bedding for buried piping	AWWA C600	Installation of Ductile-Iron Water Mains and Their Appurtenances				
31	Welding lengths of pipe together for bore holes	AWS D1.1/D1.1M	Structural Welding Code - Steel				
31	Geotextile storing and handling	ASTM D 4873	Identification, Storage, and Handling of Geosynthetic Rolls and Samples				
31	Shoring installation	EM 385-1-1	Safety and Health Requirements Manual				

## I. CONSTRUCTION WORK TASK QUALITY INSPECTIONS

[CompanyName] identifies a list of work tasks, phases of production, which will be quality controlled.

#### **WORK TASKS SERIES OF INSPECTIONS**

Each work Task is subject to a series of inspections; before, during, and after the work is complete. Each inspection verifies compliance with full scope of the relevant specifications; not limited to checkpoints for heightened awareness.

- The initial task-ready inspection occurs when crews are ready to start work and ensures that work begins only when it does not adversely impact quality results.
- Incoming material inspections verify that materials are as specified and meet all requirements necessary to assure quality results.
- Work-in-process inspections continuously verify that work conforms to project specifications and workmanship expectations. Work continues only when it does not adversely impact quality results
- At completion of the Task an inspection verifies that work, materials, and tests have been completed in accordance with project quality requirements. When appropriate, functional tests are performed.

Inspection results are recoded and maintained as part of the project files.

#### **SPECIAL PROCESS INSPECTIONS**

The Quality Manager identifies special processes where the results cannot be verified by subsequent inspection or testing and determines if continuous work in process inspections are required. For these special processes, a qualified inspector continuously inspects the work process.

#### **M**ATERIAL QUALITY INSPECTION AND TESTS

Material quality inspections and tests ensure that purchased materials meet purchase contract quantity and quality requirements. The Superintendent inspects or ensures that a qualified inspector inspects materials prior to use for conformance to project quality requirements.

The Superintendent ensures that each work task that uses the source inspected materials proceed only after the material has been accepted by the material quality inspection or test.

### **DAILY QUALITY CONTROL REPORT**

## J. QUALITY CONTROL OF CORRECTIONS, REPAIRS, AND NONCONFORMANCES

Should a problem occur in the quality of work, we systematically contain the issue and quickly make corrections. Our first action is to clearly mark the item by tape, tag, or other easily observable signal to prevent inadvertent cover-up.

Then we expedite a corrective action that brings the workmanship or material issue into conformance by repair, replacement, or rework. Previously completed work is reinspected for similar nonconformances. In the event that we cannot correct the item to meet contract specifications, the customer will be notified and customer approval of corrective actions is required before proceeding.

Fixing problems found is not sufficient. [CompanyName] systematically prevents recurrences to improve quality. First enhanced controls and management monitoring are put into place to assure work proceeds without incident. Then using a structured problem solving process, [CompanyName] identifies root causes and initiates solutions. Solutions may involve a combination of enhanced process controls, training, upgrading of personnel qualifications, improved processes, and/or the use of higher-grade materials. Follow-up ensures that a problem is completely resolved. If problems remain, the process is repeated.

Nonconformances and their resolution are recorded on a Nonconformance Report form. A Nonconformance Report form exhibit is included in this subsection.

[CompanyName] Nonconformance Report  Version 20140413							
Name of the second	Version 20	140413					
Nonconformance Report Control ID	Project ID	Project Name					
	[ProjectNumber]	[ProjectName]					
Preparer Signatu		Quality Manager Signature / Disposition Date					
Description of the requirement or specification							
Description of the nonconformance, location, affected area, and marking		G					
Disposition	Replace Repair Rework Use As-is						
	Approval of disposition required by customer representative? Yes No Customer approval signature /date:						
Corrective Actions	Corrective actions completed Name Customer acceptance of corrective acti						
Preventive Actions	8						
	☐ Preventive actions completed Name/Date:						

## LIST OF INCLUDED INSPECTION FORMS FOR ROAD CONSTRUCTION

#### **EARTHWORK**

- Bored Piles
- Caissons
- Clearing and Grubbing
- Driven Piles
- Excavation and Fill
- Grading

#### **UTILITIES**

- Culverts
- Public Water Utility Distribution
   Piping
- Sanitary Utility Sewerage Force Mains
- Sanitary Utility Sewerage Piping
- Storm Drainage Structures
- Storm Utility Water Drains
- Subdrainage
- Water Utility Distribution Equipment

#### **EXTERIOR IMPROVEMENTS**

- Base Courses
- Curbs// Gutters// Sidewalks// and Driveways
- Fences and Gates
- Flexible Paving
- Irrigation
- Planting
- Retaining Walls
- Rigid Paving

Project:	Phase:		Contra	ct#:		Subcontractor:	Crew:
Compliance Verification	<u> </u>		FTQ	2TQ	Heightened	Awareness Checkpoints	
☐ Compliance with initial job- ready requirements					Paving profi	ile and reinforcing appro	oved by ENGINEER
					Reinforceme	ent secured and placed	I at appropriate depth
☐ Compliance with material inspection and tests		and tests			All concrete	loads placed within spe	ecified batch time limits
		rana tooto			Slump and	strength tests provided	to ENGINEER
Compliance with warticle inspection		st			Expansion journal surfaces	oints firmly mounted an	nd flush with adjacent
☐ Compliance with work in process						filler// cap// and sealant	t even with adjacent
inspection require					surfaces Paving of ev	ven thickness and surfa	ice finish
□ Compliance with T	ask completion	inspection			•	ial compacted and brou	
requirements	•			_	surface		
□ Compliance with ir	nspection and tes	t plan			Finished per free sedime	rvious paving surface v	acuumed// clean// and
☐ Compliance with safety policies and procedures						rface free of irregularitie	es and brought to
			C	Ç	<b>\</b>		
		FTQ Scores an	d C	omp	letion Sign	-off	
Field Mgmt <u>91.45.(</u> Quality 5 4 3	01 2 1 Notes:	100					
On-Time 5 4 3	2 1 Notes:	0					
Safety 5 4 3	<b>2</b> 1 Notes:						
Sign and date*: Cell # / ID #:			•		-conformances a n d		
·			3,00				
On-Time Score    5 = C	00% NO problems In Time 00% NO problems	4 = 1 minor problems 4 = Late 4 = 1 minor problem	3	= Late l	ot or 2-3 minor by 1 day ot or 2-3 minor	2 = 6+ or major problems 2 = Late by 2 days 2= 4+ or major problem	<ul> <li>I = Excessive problems</li> <li>I = Late more than 2 days</li> <li>I = Injury</li> <li>Copyright 2012 First Time Quality</li> </ul>



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